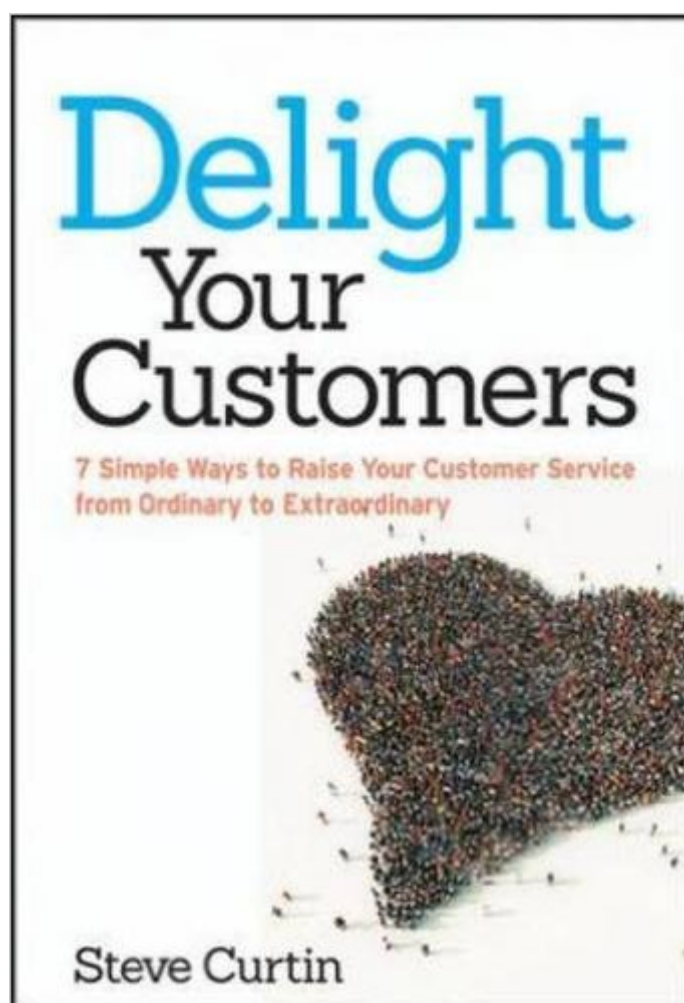


The book was found

# Delight Your Customers: 7 Simple Ways To Raise Your Customer Service From Ordinary To Extraordinary



## Synopsis

Great customer service is rare. In fact, one survey found that while 80 percent of companies described themselves as delivering "superior" service, consumers estimated the number at a mere 8 percent.

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# Imperatives For Moving Your Customer Experience to the Next Level

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